

Electronic Health Records and Behavioral Health

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Behavioral Health and EMR

- EMR implementation in 2002
- All behavioral health and community programs on EMR since implementation



EMR and Workforce

- Has changed our workforce
- Some “don’t make it” at training
- Suicide on problem list
- Sharing diagnosis and then list on patient portal
- Collaborative documentation



Support for Clinicians

- Over 60 tools built in to EMR
- Decision supports- treatment plans
- Alerts- red and blue banners
- Flags
- Dashboards



It Takes a Village.....

- Community or physician portal
- Ability to improve intake and expedite referral services
- Ability to get information on patients
- In an emergency
- Longitudinal care planning
- Continuity
- Real time provider communication
- Agencies no longer keeping health records



DIRECT SCHEDULING

Zztest, Zoe

Age: 59 year old DOB: 2/14/1952 Allergies: **Penicillins** INS: SLIDING FEE MyChart: Inactive
 Sex: F MRN: 1078018 PCP: ZZTEST, MD Alert: **HM Overdue or Due Soon**

- Clinical Review
- SnapShot
- Chart Review
- Results Review
- Flowsheets
- Allergies
- Problem List
- Medications
- Histories
- Growth Charts
- Upload Document
- Patient Profile
- Demographics
- Referrals
- Referral by Member
- Referral by Provider
- Scheduling
- Quick Appt**
- Upcoming Appointments

Make Appointment

[View More Times](#)

Select the appointment's start time from below to schedule the appointment.

Search Results - ACCESS FOLLOW-UP for Zztest,Zoe

Mon 12/26/2011 - WEISS, PHILIP in KINGSTON-FM - (30 min)

AM [8:00](#) [8:15](#) [8:30](#) [8:45](#) [9:00](#) [9:15](#) [9:30](#) [9:45](#) [10:00](#) [10:15](#)
AM [10:30](#) [10:45](#) [11:00](#) [11:15](#) [11:30](#)

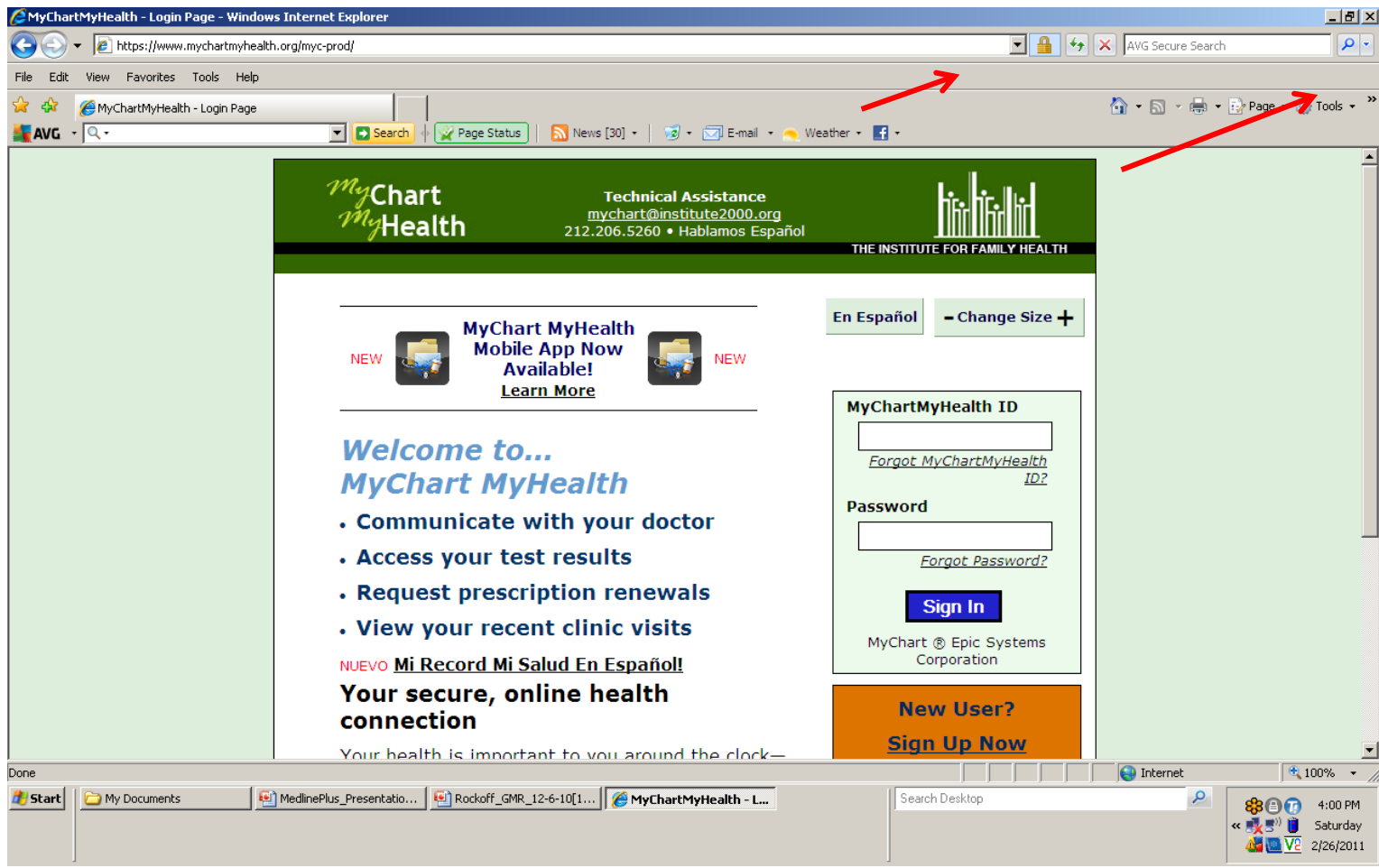
Mon 12/26/2011 - GESSNER, WILLIAM in KINGSTON-FM - (30 min)

AM [8:00](#) [8:15](#) [8:30](#) [8:45](#) [9:00](#) [9:15](#) [9:30](#) [9:45](#) [10:00](#) [10:15](#)
AM [11:15](#) [11:30](#) [11:45](#)
PM [12:00](#) [12:15](#) [12:30](#)

Logged in as:
LINK, DANREF

Patient Portal Classes





- Change Size +


Home

Log Out

Welcome,
Michelle
Zztest!



Schedule an Appointment


[Step 1 of 5] Choose A Reason for Appointment 

Please choose a reason for visit and click **Continue**.

New Health Problem

Continue >

Cancel

If you do not see an appropriate reason for your appointment, or if you need help scheduling an appointment, you may [click here](#) to send a request, or call your health center directly. Requests will be responded to within 2 business days. 

New Health Problem	For new onset of symptoms.	15 minutes
Follow-Up Visit	For ongoing medical condition for which you have previously been seen by your provider.	15 minutes
GYN/PAP	To request gynecological or annual woman's health assessments. Not intended for obstetrics.	15 minutes
Preventive Care	For ongoing health maintenance such as immunizations. Not intended for annual physical.	15 minutes

My Medical Record

Message Center

Appointments

Schedule an appointment

Cancel an appointment

Future appointments

Past appointments

My Referrals

Billing & Insurance

Address & Settings

Customer Service

Medline Plus

Find information on:

“Care Everywhere”

- National and International
- Shared records for those with the same electronic records
- Helpful for patients traveling or relocating, patients who are transient
- Mental health information included



Questions ???

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